

# Worcestershire's Passenger Transport Strategy Consultation

## Background Information

Worcestershire County Council is consulting residents and stakeholders on the draft Passenger Transport Strategy in order to fully understand the contribution that these services make to the local economy, and their value in terms of community, health and well-being. Full details can be found online:

<http://www.worcestershire.gov.uk/passengertransportstrategy>

Your feedback will be analysed by Worcestershire County Council to inform the Strategy and a summary report will be published. This information will not contain anything which will identify you and will not be shared with a third party.

Please take a few minutes to complete this survey.

This survey will close on 13th September 2019

Q1 In responding to this consultation are you...

- Giving your own views..... (Please answer Q1a then go to Q2)
- Responding on behalf of someone else (e.g. a child or someone you care for)..... (Please read the instruction below and answer Q1a then go to Q2)
- Responding on behalf of a group of people or an organisation.....(Please skip to Q1b)

If you are answering on behalf of someone else please answer all the following questions from the perspective of the person you are responding for, i.e. give their age and outline their current travel arrangements when asked about "your" situation

Q1a Are you / the person you are responding for... (tick all that apply then skip to Q2)

- A Worcestershire resident
- Someone who works in Worcestershire
- Someone who regularly visits Worcestershire
- Someone who goes to school/college/university in Worcestershire
- A County, District or parish/town councillor
- An employee of Worcestershire County Council
- An employee of a passenger transport operator
- A parent of a pupil travelling to school/college using passenger transport

**After answering Q1a please skip to Q2**

Q1b What type of group or organisation do you represent?.....(after answering skip to Q15 "Our Proposals" )

- Commercial passenger transport operator
- Alternative passenger transport operator
- Public sector organisation
- Voluntary sector organisation, charity or community group
- Business or private sector organisation
- Other

Please specify your organisation in the box below

**If you have answered Q1b and are answering on behalf of an organisation, please skip to Q15 "Our Proposals"**

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Q2 Are you..?

- Female
- Male
- Prefer to self describe
- Prefer not to say

If you prefer to self-describe, please describe in the box below

Q3 What was your age on your last birthday?

Q4 Please provide your postcode

Q5 Do you have a long-standing health condition or disability?

- Yes.....(please go to Q5a)
- No.....(please skip to Q6)
- Prefer not to say .....(please skip to Q6)

Q5a Does this health condition make it more difficult for you to get out and about?

- Yes
- No
- Prefer not to say

Q6 Are you...?

- Employed
- Self-employed
- In full-time education at school, college or university
- Unemployed
- Retired
- Carer for family member
- Prefer not to say
- Other

If "Other", please specify below

# Current Travel Patterns

Q7 How often do you travel by each of these transport methods?

	(Almost) daily	(About) 1 - 4 times a week	(About) 1 - 3 times a month	Less than once a month	(Almost) Never
Car / van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Train	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Transport	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Motorcycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you use "Other" transport methods, please state which in the box below

Q8 Which bus services in Worcestershire do you use frequently? .....(If "NONE" please leave blank)

Q9 What type(s) of transport do you normally use for each of these journeys? Please tick all that apply

	Car / Van	Bus	Train	Community Transport	Walk	Cycle	Motorcycle	Other	N / A
Employment (eg, Travel to work)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Education and Training (including School Pick Up / Drop off)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Healthcare (including medical appointments)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shopping and Personal Business	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Social and Leisure activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you use "Other" transport methods, please state which in the box below

Q10 How often do you use buses for the listed journeys?.....(If you do not use buses for a particular journey, please leave blank)

	(Almost) daily	(About) 1 - 4 times a week	(About) 1 - 3 times a month	Less than once a month
Employment (eg, Travel to work)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education and Training (including School Pick Up / Drop off)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare (including medical appointments)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping and Personal Business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social and Leisure activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q11 If there was no bus service available, how would you travel to the following?.....(If you do not use buses for a specific journey, please leave blank)

	Car / van	Train	Community transport	Walk	Cycle	Motorcycle	Taxi	Family / Friend lift	Couldn't get there	Other
Employment (eg , Travel to work)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education and Training (including School Pick Up / Drop off)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare (including medical appointments)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping and Personal Business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social and Leisure activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you use "Other" transport methods, please state which in the box below

Q12 How often do you use trains for the listed journeys?.....(If you do not use trains for a particular journey, please leave blank)

	(Almost) daily	(About) 1 - 4 times a week	(About) 1 - 3 times a month	Less than once a month
Employment (eg, Travel to work)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education and Training (including School Pick Up / Drop off)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare (including medical appointments)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping and Personal Business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social and Leisure activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q13 How often do you use community transport for the listed journeys?.....(If you do not use community transport for a particular journey, please leave blank)

	(Almost) daily	(About) 1 - 4 times a week	(About) 1 - 3 times a month	Less than once a month
Employment (eg, Travel to work)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education and Training (including School Pick Up / Drop off)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthcare (including medical appointments)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping and Personal Business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social and Leisure activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q14 If you don't use passenger transport services, what would encourage you to use them? Please tick all that apply

- |  |  |
|--|--|
| <input type="checkbox"/> Better information on passenger transport | <input type="checkbox"/> Better or better connected routes |
| <input type="checkbox"/> Fares incentives / Cheaper fares          | <input type="checkbox"/> Better safety                     |
| <input type="checkbox"/> More frequent services                    | <input type="checkbox"/> Nothing would encourage me        |
| <input type="checkbox"/> More reliable services                    | <input type="checkbox"/> Other                             |

If "Other", please specify below

## Our Proposals

For full details see the Worcestershire Passenger Transport Strategy  
<http://www.worcestershire.gov.uk/passengertransportstrategy>

Q15 To what extent do you agree or disagree with the following statements

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
Worcestershire County Council's aim should be to focus on meeting people's essential transport needs in the most cost-effective way.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transport solutions, including Integrated, Demand Responsive and Community Transport, can offer an alternative to traditional passenger transport services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Worcestershire County Council should not provide support for services for which there is little use.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q16 To what extent do you agree or disagree with the following statements relating to the Strategy?

	Strongly agree	Agree	Disagree	Strongly disagree	Don't know
The passenger transport network should be joined up (integrated) such as connecting to train services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Home to School transport should be considered for integration with local bus services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Worcestershire County Council should consider supporting new technology initiatives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Worcestershire County Council should explore alternative and local transport solutions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Publicity for Passenger Transport Services should be improved	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Infrastructure for Passenger Transport Services should be improved, such as bus shelters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q17 If you are giving your own views or responding for another person (not an organisation), what impact, if any, would the proposed Strategy have on your ability to access essential services?

- Improve access       No difference       Reduce access       Don't know

Q18 To what extent do you agree or disagree with how we propose to decide if we financially support a particular bus service?

- Strongly agree       Agree       Disagree       Strongly disagree       Don't know / not sure

Q19 Overall, to what extent do you agree or disagree that our proposals would be a sensible way to spend Council funds to help make it possible for people to travel around Worcestershire on passenger transport when they need to?

Strongly agree

Agree

Disagree

Strongly disagree

Don't know / not sure

Q19a Please comment on your answer

Q20 Do you have any other comments, including on any other elements of the proposed Strategy?

**Thank you for completing this survey.**

**Please return it to your local library or tourist information centre or post to:**

**Worcestershire's Passenger Transport Strategy Consultation  
Worcestershire County Council  
County Hall  
Spetchley Road  
Worcester  
WR5 2NP**